

Computer Repair Services

All computers that leave the shop will be certain to have all of the latest Windows Updates installed, a thorough air cleaning and a working Anti-Virus program if one is not already installed. We install AVG at no extra charge but recommend NOD32, by ESET, for \$39.99.

Diagnostic fee:

PC Desktop **\$50.00**

Laptops **\$75.00**

We will diagnose your computer for hardware failures, software corruptions and any conflicts while evaluating your Windows update status and current security situation.

After your computer's diagnostic is completed, if you elect to have us repair the identified problems, the following costs will apply. These costs are added to the diagnostic fee.

Software repairs **\$25.00**

Software conflicts and file system repairs that do not require a complete reload of the Operating system.

Malware removal, (Virus and Spyware Removal) **\$50.00**

Reload of Validated Operating System **\$45.00**

Includes reloading all necessary motherboard drivers, software plug-ins such as Flash Player and Adobe Reader while performing all necessary Windows Updates. No data backup and restore with this service.

Reload Service including saving up to 4.5 Gig of customer data **\$65.00**

Data is placed in a folder on the computer's desktop allowing the customer to re-integrate the data.

Reload of Validated Operating System with "deluxe data" re-integration **\$85.00**

The above service, saving up to 4.5 Gig of data, placing it into the proper Windows default folders and importing all Outlook or Outlook Express emails into the appropriate accounts and identities.

Hardware replacement is done for the amount of the diagnostic fee plus the cost of the part:

Power supply, Optical drive, CD, DVD, Floppy, Zip drive, CPU Fan
Switch repair, Misc. replacements and repairs

Ram is replaced or added for the cost of the ram with no labor charge.

Data recovery

Up to 4.5 Gig of data recovered from damaged drive to DVD or CD **\$80.00**

Each additional DVD or CD **\$20.00**